



BOOKING TERMS AND CONDITIONS

Cancellation and refunds

For activities cancelled by me, (not including weather cancellations*) you will receive a full refund.

No refunds for cancellations by yourself within 7 days of activity commencement.

For any weather cancellations an alternative or modified itinerary or date will be offered first. If this is not possible a refund of 50% will be offered. This assumes that no activity takes place. It is rare that conditions are so bad that an alternative or modified itinerary cannot be completed.

*weather cancellations happen when the safety of participants is compromised by, for example, high wind

Provision of Services

Ar y Trywydd uses fully qualified, insured, and experienced local instructors and leaders. They have all received current first aid training and have a 2-day First Aid course certificate. We reserve the right to modify any itinerary due to bad weather or other safety considerations.

Safety and Risk

Before participation in any activity we ask participants to read and acknowledge the following

Climbing, scrambling and hill walking (mountaineering) are activities with a danger of personal injury and in extreme circumstances, death. Going into the mountains is hazardous and although the training and experience of your instructor / leader means these risks can be reduced they cannot be removed. There is potential for slips, trips, falls or being hit by falling objects which may cause personal injury. The British Mountaineering Council (BMC) acts on behalf of walkers, climbers and mountaineers in the UK and offers the following participation statement that we ask you to agree to:

“The BMC recognises that climbing, hill walking and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.”

You will be asked to complete and sign an online form acknowledging this.

Physical fitness and medical conditions

Mountain activities requires a good level of personal fitness. You are responsible for ensuring you are physically fit enough to complete the day.

If you are on any medication or have any medical conditions that may cause a problem during the day you are politely requested to inform your instructor (e.g., asthma - carry an inhaler, diabetes etc.). If you are in any doubt about your fitness to complete an activity or itinerary, please get in touch, happy to discuss it with you.